

**North East Hampshire and Farnham Clinical Commissioning Group**

**PPG Meeting 10/07/2013**

**Present**

Chandra McGowan	Lay Member
Donald Hepburn	Richmond Surgery
Wolfgang Hamann	Fleet Medical Centre
Olive Fairbairn	Alexander House Surgery
John Debenham	Milestone Surgery
Jacque Snuggs	Jenner House Surgery
Ian Penfold	North Camp
Anne Strong	Hartley Corner Surgery
Peter Smith	Border Practice
Frank Rust	Hampshire Link
Robert Jones	Hollytree Surgery
Harry Baker	River Wey Medical Practice
Ian Scott	Milestone Surgery
Robert Davis	Fleet Medical Centre
Marilyn Saker	Giffard Drive Surgery

**Apologies**

Audrey Goodale. She has resigned but will find someone else from her surgery to take over.  
Duncan Peacock  
Christine Pointer

**Matters Arising**

John Baxter from Southwood Practice would like to be taken off all distribution lists.

**Action: CM to speak to Andy Whitfield regarding representation from his surgery**

## **CCG Strategy**

DH reminded everyone about the 5 Year Strategy workshop being held at Aldershot Centre for Health on Tuesday 16<sup>th</sup> July 2013 at 2-5pm.

The aim of the workshop is for the CCG to explain their vision for health and social care in 5 years' time. DH suggested that it might be helpful to do this by giving examples of what specific pathways might look like in 5 years' time in the new world.

There will then be a feedback session for PPG members to comment on the strategy and the workshop will decide the questions to be put to patients via the 24 surgeries in NEHF.

**If you have any comments regarding the 5 year strategy please email them to Donald prior to the workshop if you are unable to attend.**

After the workshop has taken place the CCG will publish the 5 year strategy for consultation. It will coordinate this consultation exercise to get feedback from **all** stakeholders as the CCG want to cut down on the number of surveys.

**Action: DH to report back to everyone via email after the workshop.**

## **Feedback from CCG and PPE sub committee**

**End of Life** - Mark Compton has contacted CM regarding EOL care and has drafted a strategy. Mark would like it to be circulated to the PPG for comments as he is keen to have the view of potential patients.

Mark would like any comments back to him as soon as possible as he is planning on taking it to be signed off by Governing Body in the next few months.

**Action: CM to email the EOL strategy to everyone with Mark's details so all comments can go straight back to him.**

**CQC**- CM encouraged everyone to read the recently published CQC 'Guide to Working Together'. This can be found on the CQC website.

This guide recommends how PPG representatives can be involved with the CQC's inspections of GP practices which are focused on patient's outcomes. The CQC is looking for input from PPG reps.

**Governing Body Meeting held in Public**- CM was unable to attend the last Governing Body meeting held in Public on the 3<sup>rd</sup> July 2013. The feedback CM received from another Lay Member on the Governing Body Panel was very positive. There was more public engagement than at the first Governing Body Meeting held in Public.

**Sub-committee of PPG**- Although the first meeting has been held, the Terms of Reference are still being developed. It is not clear if it should be a governance committee or a committee that actually does the work. This will all be teased out at the next meeting.

## **Respiratory Tender**

WH reported on the process for drawing up the respiratory tender. Clinical factors seem to have a 60% weight and financial factors 40% but actually the NICE clinical guidelines only represent about 3% of the 60% weighting with regulatory factors accounting for the rest. This gives far too little weighting to clinical factors.

CM noted this cause for concern. It was noted that there is no reason why the CCG can't change the criteria as the CCG want to commission services that meet its requirements.

**Action: CM to find out more information about the weighting procedure.**

## **AOB**

**Diabetes-** DH and IS are meeting Jane Elliott, the CCG's new Clinical Lead for Diabetes, on 13<sup>th</sup> September 2013 and will report back. The issues relate to the delivery of an integrated Diabetes pathway involving preventive, primary, secondary and social care; and the 9 checks which should be carried out by GP practices each year. There is concern, based on the Joint Strategic Needs Assessment, that North East Hampshire is not performing very well on Diabetes care compared to the rest of the country.

**Community Nursing-** The PPG is still waiting for feedback from its comments following a meeting with Southern Health in December. There are still concerns about service provision.

**Action: OF to organise Charlotte Keeble to attend the next meeting on the 4<sup>th</sup> September 2013 to give feedback.**

FR informed the group that there is an open day on Monday 15<sup>th</sup> July 2013 at Fleet Community Hospital from 12.30pm where you can meet Nicky Seargent from Southern Health and ask her about Community Nursing.

**Communication from CCG to Patients-** it was felt that the communication from CCG to patients is poor. The website hasn't been updated and the CCG aren't using the local press. Robin Washington is holding a meeting to discuss this on Wednesday 24<sup>th</sup> July 2013 at 12.00 at the Aldershot Centre for Health and would welcome PPG participation.

**Membership and Representative from different Surgeries-** it has been noticed that there aren't representatives from all Practices. Ron Baker who used to deal with membership has not attended a meeting for a while.

JD will circulate a draft letter to a few PPG members for comment and send it to those who have not attended recently and their Practice Managers to see if they are still interested.

**Action: JD**

**Next Meeting -** JD is on leave for the next meeting on 4<sup>th</sup> September so the vice chair will chair the meeting.

## **Future Meetings**

4/9, 16/10, 27/11